UKMI Annual Conference 2022

Tuesday 8th November 9.30am-3pm

UKMI's 48th annual conference encouraging networking, practice sharing and development within Medicines Information.





Dear Delegate,

Welcome to 48th UKMi (Virtual) Conference online.

We have put together a professional programme that reflects current pharmacy-wide and MI specific topics of interest to inform and inspire you.

As usual we are very appreciative of the work the organising committee has undertaken and to the UKMi members and external speakers who are contributing to make this event a success.

We will be tweeting throughout the event today. Please follow us eukmedicinesinfo. If you tweet, include our hashtag for the conference #ukmiconference2022 and we can retweet and follow you.

All the organisers hope you have an enjoyable and professionally rewarding Conference.









Proceedings

9:30am

Welcome to the virtual UKMI conference

Dianne Burnett

10:00am

Keynote address from the Chief Pharmaceutical Officer for England David Webb

10:40am

Sustainability within Medicines Information

Caroline Dalton

11:20am

Break, iposter viewing and network opportunities

11:40am

Update on Parkinson's Disease

Shelley Jones

12:30pm

Workshop 1: The Future of UKMi UKMi Exec members will facilitate this session

1:10pm

Lunch break

1.45pm

Workshop 2: Delegates will be able to choose from the following sessions:

The new AMITTS programme

Mental Health enquiries

Skill-mix in MI

2.15pm

Presentation by winners of the iPoster practice submissions

2.45pm

Summary and Close



Dianne Burnett

Interim Chair of the UKMi Executive & National Lead Pharmacist for Medicines Advice Wales

Dianne is the National Lead Pharmacist for Medicines Advice in Wales and the Director of the Welsh Medicines Advice Service in Cardiff and Vale University Health Board. She previously worked as the Pharmacy Site Manager in Glangwilli General Hospital during the pandemic and prior to that she was the Lead Medicines Advice Pharmacist for Hywel Dda University Health Board for 15 years.

Dianne's current role as National Lead is focused on transforming the Welsh Medicines Advice Service. There are 7 individual medicines advice services in Wales who provide bespoke services within their organisation. Her vision has a strong emphasis on connecting individual medicines advice services together using innovative technology, with a view to reducing duplication of work, collaborating together to provide advice once for Wales.

The medicines advice service based in Cardiff delivers the specialist porphyria service, it hosts the Yellow Card Centre Wales and provides an enquiry answering service to patient and healthcare professionals from all sectors within Cardiff and Vale UHB. It provides enquiry answering support to the individual medicine's advice services across Wales. It hosts the National Vaccine Allergy Advice Service in partnership with clinicians from AWTTC (All Wales Therapeutics and Toxicology Centre) and more recently the National Antiviral Service (NAVS). It has a growing publications portfolio delivering targeted advice to healthcare professionals which is shared across Wales

Dianne is currently the Interim Chair of the UKMI Executive Committee. She is also a member of the UKMi/SPS Patient Safety Working Group. She also chairs the All Wales Drug Library and Smart Pump Group.

Dianne works closely with Welsh Government to deliver key priorities set out in the vision document Pharmacy: Delivering a Healthier Wales, in particular the Clinical Community Pharmacy Service for example: seasonal influenza vaccination, emergency contraception, sore throat test and treat and the Common Ailment Service





David Webb

Chief Pharmaceutical Officer for England

David Webb is the Chief Pharmaceutical Officer for England having previously been Chief Pharmacist and Clinical Director for Pharmacy and Medicines Optimisation at Guy's and St Thomas' NHS Foundation Trust.

He is a member of NHS England and NHS Improvement Medical Directorate's senior management team, the UK Government Chief Medical Officer's senior clinical group, Head of the PharmacyProfessions in England and the principal advisor on pharmacy and medicines use in the NHS, which includes supporting the Department of Health and Social Care.

David has a keen interest in education and professional development and is a Fellow of the Royal Pharmaceutical Society.





Caroline Dalton

Senior Pharmacist, Medicines Information, Great Ormond Street Hospital

Caroline Dalton (MPharm, PG Dip GPP, IPres) is the lead pharmacist in Medicines Information at Great Ormond Street Hospital in London. Since qualifying in 2014 she has worked across London as a hospital pharmacist and has spent the last 5 years specialising in paediatrics.

Medicines and Sustainability

How can pharmacists contribute to the Greener NHS agenda? In this session we explore the environmental impacts of medicines, including the direct action you can take to support your teams work more sustainably.





Shelley Jones

Consultant Pharmacist, Neurosciences, Kings College Hospital NHS Foundation Trust

Shelley Jones is a Consultant Pharmacist, Neurosciences at Kings College Hospital providing and developing services to the specialist tertiary referral centre for both neurology and neurosurgery. Clinical specialties include Multiple Sclerosis, Parkinson's disease, Motor Neurone Disease and Epilepsy, not forgetting the busy neurosurgical unit. Shelley specialised in neurosciences at Kings College Hospital in 2006, after completing her pre-registration and a clinical diploma at the Sheffield Teaching Hospitals. Shelley is also the chair of the UKCPA Neurosciences Specialist group, and a committee member of the Parkinson's Disease Specialist Pharmacist Network.

Parkinson's Update

Presentation will provide an update on PD management, a brief recap on therapeutic decision making and escalations. To include an update of non motor symptoms and their impact and evidence for treatment.

A refresher of resources available for management of nil by mouth patients with PD.

To recap common themes in polypharmacy and interactions in the management of PD.





This interactive session will be facilitated by members of the UKMi Executive.

The aim of the session is to help identify how the UKMi network can move forward collectively.





John Minshull

Professional Lead for Medicines Information (London and RMOCs)

John is the professional lead for Medicines Information (London & RMOCs). He has previously worked in an interface role, which drew on the experience he gained as a hospital and commissioning pharmacist.

John has an MSc from the London School of Economics in Health Economics, Policy and Management; this provided a crucial set of skills and knowledge that help him make complex prescribing and medicines policy recommendations for the health economy.

Skill-mix in MI: how to make the most of what you've got and how to develop a business case to get more investment

Healthcare is a rapidly changing environment and pharmacy teams find themselves adapting to ensure they continue to deliver the service the hospital needs.

This interactive session is designed for MI managers and professionals alike. It will provide the opportunity for you to think about and share what skills you need in your MI team to deliver the service you have now and to respond to developments in the needs of the hospital and health care system.





Morven Henry

Senior Medicines Information Pharmacist, Mental Health, NHS Greater Glasgow & Clyde

Morven Henry is the specialist MI pharmacist for mental health for the NHS Greater Glasgow & Clyde MI service. Pharmacy is a second career for Morven, after previously working in science publishing. She has worked in mental health since qualifying as a pharmacist, first as a clinical mental health pharmacist in the North of England, then in Glasgow for a number of years, as well as spending some time as a general MI pharmacist before finding her ideal job combining both fields! She is an active member of the College of Mental Health Pharmacy and has a passion for ensuring that people with mental health issues receive the same level of pharmaceutical care and support as those with physical health issues.

Mental Health Enquiries: how does a MI Pharmacist within a Mental Health Trust approach these?

One in four people in the UK will experience a mental health problem each year and so enquiries about mental health medicines will often be encountered in non-mental health settings. MI pharmacists without a mental health background may find mental health enquiries challenging. This session covers the various information resources available for tackling mental health enquiries, looking at the pros and cons of each, and how best to interpret and use the information.

We will work through some examples of mental health enquiries from the perspective of a mental health pharmacist, and discuss the differences in approach from a non- mental health MI pharmacist.





Ellen Williams

Director of Regional Pharmacy Training, Pharmacy Workforce Development South

Ellen is Director of Regional Pharmacy Training at Pharmacy Workforce Development South (PWDS), an NHS pharmacy training provider, and partner organisation of HEE Southwest, where she is responsible for leading innovate training programme development, and steering pharmacy workforce development and education.

Ellen has worked in many areas of pharmacy before going on to specialise in pharmacy education and training, locally, regionally and nationally.

A Fellow and former Vice President of the Association of Pharmacy Technicians UK, Ellen is a passionate advocate for the pharmacy technician profession who champions the important role that pharmacy technicians play in the Medicines Optimisation and the wider healthcare agenda, raising the profile of the profession and ensuring that the knowledge, skills and potential of this workforce are recognised and fully utilised across all sectors of pharmacy.

The Accredited Medicines Information Technician Training Scheme (AMITTS):

Current picture, changes and future opportunities

This session will provide an overview of the plans for PWDS to deliver the UKMI Accredited Medicines Information Training Technician Scheme (AMITTS) from Dec 22, an insight into the vision for the development of a new course. The session will also outline the next steps for the existing programme including the enrolment process for those on the waiting list, and what the changes mean for currently AMITTS accredited pharmacy technicians.



2022 iPosters

A full list of practice submissions are outlined below and can be viewed on the <u>UK Medicines Information Network Future NHS workspace</u>

Adams, A; Layering up: Putting in place a national pathway in Wales for the treatment of COVID-19 in the community setting

Bradford, C; Evaluation of the geographical location of users of the Medicines Advice Line at Sheffield

Bramley, D; How pharmacists access electronic information about medicines

Gopal, A; Implementing a Trust-based digital phone system in Medicines Information

King, C; Medicines Information: Promoting pharmacovigilance to radiographers

Lakhani, J; A study to assess the impact of a complete IT failure on the delivery of a Medicines Information service at a large teaching hospital

Lynch, J; Service development of a cross-site peer review process for the Midlands and East Medicines Advice Service

Mohammed, R; Analysis of inappropriate medicines helpline calls and identification of strategies to reduce such calls

Storer, C; Impact of the All Wales procurement of the NEWT guidelines on Medicines Advice

Wheeler, R; The impact of empowering pharmacy technicians (PTs) within Medicines Information to revolutionise team work and efficiency of services



Special thanks goes to:

All of the guest speakers

Vanessa Chapman
Tiffany Barratt
Paula King
Clare Thompson
Emma Fallows
Sue Overton



