





# Quality and Risk Management Group \*Highlights\*

## From the meeting held in May 2022

Don't forget that all QRMG guidance and advice has moved to the new UK Medicines Information webpages on the <u>FutureNHS Platform</u>.

Registration to FutureNHS is required; there is no need additional registration for the UKMi workspace. Most of the QRMG material sits under the 'Running a Service' section.

The <u>QRMG welcome feedback</u> on the structure and format of the workspace.

### Resources

### **Stockley's Drug Interactions Checker**

### Addition to Hints, tips and limitations guide

New drug interaction listings may be generated automatically using an algorithm, and may therefore include interactions that do not really exist, or are not clinically relevant. Clinical review by real people occurs later. This is most likely to be a problem with very new drugs, when you may be checking in the interval between the publication of the automatically-generated listing, and its clinical review.

It is good practice to check all interaction enquiries in **at least two resources**, as resources vary in their coverage and interpretation.

Access the guidance here

### Management of the UKMi Resource Lists

QRMG has produced a document outlining how decisions are made about resource recommendations. The document also advises on how you can contact the group if you have a resource suggestion, along with recommended information that you should provide. The guidance will be uploaded shortly.

### Guidance on retaining superseded MI resources

New guidance has been produced to provide some practical advice on how to decide which superseded resources need to be kept and which can be disposed of. You can find this new document <u>here</u>

### Resources currently being assessed by the QRMG

- ⇒ The TripPro Database
- $\Rightarrow$  National Grey Literature Collection

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### Resources not for inclusion on the Essential Resource List and Enquiry Answering Guidelines

### Drug Bank Online

This is a free to access comprehensive database containing information on drugs presented as monographs. Following assessment, this resource will not be added to the list of recommended resources as it adds no additional value to existing resources that the QRMG already recommended.

### Other QRMG Work

### **New or Updated Documents**

### **User Survey Guidance**

This guidance has been updated to reflect modern practices and provides a set of guidelines for local adaptation. The updated version can be found <u>here</u>

### Work in Progress

#### **Key Performance Indicators**

KPIs for local MI services are currently under review.

#### **Tertiary Resources**

A document comparing tertiary resources that may be accessible either through MI subscriptions or through wider organisation subscriptions will be published shortly.

#### **Essential Resources Survey**

There will shortly be a survey circulated requesting your views on the ERL's new format. When the link is available, please take the opportunity to tell us what you think.

### **Incident Reporting in Medicines Information Scheme (IRMIS)**

Please continue to report any near misses or errors your centre may experience. These can be valuable learning tools for the wider network. Reports can be made <u>here</u>.

Following feedback from the recent survey, an IRMIS template PowerPoint has been produced alongside the latest IRMIS report (Q1 2022). The powerpoint can be adapted locally. Both are available <u>here</u>.

### Key recommendations from the latest report:

- For telephone enquiries, repeat the questions before ending the call.
- Obtain the manufacturer responses in writing and do not rely on verbal responses alone.
- Cross check the answer prepared against the question asked before relaying to the enquirer.

### Contact

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