

Quality and Risk Management Group Highlights Update - May 2024

Introduction

Welcome to the QRMG Highlights update. The purpose of the update is to keep you informed about changes and updates to QRMG guidance and advice that have happened recently, the workplans for QRMG, and give you an opportunity to feed back into the group, and get involved in areas of work if you would like.

Don't forget that all QRMG guidance and advice is available on the UKMi website - www.ukmi.nhs.uk

Incident Reporting in Medicines Information Scheme (IRMIS)

Please continue to report any near misses or errors your centre may experience. These can be valuable learning tools for the wider network. Reports can be made [here](#).

Past IRMIS reports can be found on the [UKMi website](#). A quarterly report and accompanying PowerPoint slide deck are produced, to allow local discussion and learning from near misses and errors to take place. Also, periodic "Alerts" are produced, highlighting recurring themes in IRMIS reports.

The latest IRMIS reports are now available through the above link. In addition, a new IRMIS Alert (one-side guides to raise awareness of common errors and pitfalls in Medicines Information, and ways to avoid them) is now on the site - [Reducing The Risk Of Getting The Drug Name Wrong](#).

Peer Review

From feedback, peer review and audit are topics of significant interest to the network. The supporting documents have needed to be significantly updated since the changes in structures in UKMi, moving the processes of peer review and audit to a less centralised system that can be delivered in a number of different ways.

To this end, [the peer review supporting information has now been reviewed](#), to support the local review of queries and support conversations around the quality of query answering. The most significant change is a move away from providing a numerical score for queries, which from feedback was felt to be subjective and potentially less helpful, to a "Red, Amber, Green" traffic light system to help highlight areas of good practice and areas of concern.

Links to other supporting documents are provided, as well as an example spreadsheet that could be used to collate feedback.

Resources

Psychotropic Drug Directory (Bazire)

The Psychotropic Drug Directory has been acquired by Pharmaceutical Press and is being made available electronically via MedicinesComplete. Because of the change in the route of availability, and cost, QRMG have reviewed the resource's place in the Essential Resources List. It is recommended that a Medicines Information service has access to either the Psychotropic Drug Directory or The Maudsley Prescribing Guidelines. Given the difference in cost, the Maudsley Prescribing Guidelines may be the preferred option. Specialist mental health services may find access to both resources beneficial

Other QRMG Guidance

We have had a concerted effort to update the QRMG-related content on the UKMi website. To this end, we have several new and updated guidance documents available for the network to use and help guide practice.

- [Sustainability and Medicines](#) - a short signposting document, highlighting particular key aspects of this agenda, and where UKMi services can look for further information and involvement
- [Tertiary Resources Comparison](#) - updated in December, but worth highlighting again, this provides a comparison between the different tertiary resources you may consider subscribing to
- [MiDatabank Standard Paragraphs](#) - suggested paragraphs that you may consider adding to MiDatabank and/or using in your answers
- [Key Performance Indicators](#) - these have been available for adoption and use for some time, but we are working on helping raise awareness and provide some advice on how they can be used in practice. To that end we are looking at including information in the national introductory training course, and working with the Workforce Development Working Group to provide a short webinar session - watch this space!

Contact

QRMG volunteers work on behalf of the UKMi network to help support people to provide high quality Medicines Information services. Because of this, feedback and network participation is essential. If you have feedback (or want to get involved!) please get in touch with any current QRMG member, or email us using the email below.

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