Quality and Risk Management Group *Highlights*

September 2021 to March 2022

Accessing QRMG guidance and advice

All QRMG guidance and advice has moved from the SPS website to the new UK Medicines Information Network page on the FutureNHS Platform.

This can be accessed here: https://future.nhs.uk/UKMedsInfoNetwk/grouphome (free registration required). Most of the QRMG material sits under the 'Running a Service' section.

The QRMG welcome feedback on the structure and format of the workspace.

HDAS and NICE Evidence search retirement in England

The way we are searching the literature in England is changing.

The HDAS platform and the NICE Evidence search will be decommissioned on the 31st March 2022.

OVID is now the recommended search platform.

A guidance document, available on the UKMi FutureNHS workspace, has been produced explaining the changes, including how to access basic training for OVID.

HEE have no plans to replace the NICE Evidence Search. However, they have launched the NHS Knowledge and Library Hub. As this service evolves, the QRMG will continue to assess its value.

Interaction Enquiries

Always use at least 2 resources when handling interaction enquiries

A poster presented at the UKMi Practice Development Seminar 2021, found that no single interaction resource has complete coverage of known interactions, with the best coverage being 70%. Therefore, at least 2 interaction resources should be used together. This consolidates previous findings from internal audits done at 2 large Regional centres. The poster can be viewed on the UKMi FutureNHS workspace here.

Resources

Resources for Inclusion on the Essential Resource List and Enquiry Answering Guidelines

Clinical Handbook of Psychotropic Drugs for Children and Adolescents
This is a well-referenced resource which adds valuable information in an area which is currently lacking, and will benefit services who receive a lot of paediatric mental health queries.

SPS Medicines Supply Tool
The monthly DHSC supply update notifications have been replaced with a dedicated Medicines Supply Tool hosted on the SPS website. This free resource.

Resources not for inclusion on the Essential Resource List and Enquiry Answering Guidelines

Vademecum Metabolicum
This is a reliable and accurate resource, but the information is very niche and does not offer additional value above other similar resources currently recommended.

DiabetesontheNet
Information contained within this resource is aggregated from other specialist resources already available on the internet and therefore it does not add value.

AMBOSS
This is a subscription service aimed at American medical students. There is no additional information above what is currently available, and is not aimed at practicing professional pharmacists.

Medicines Complete Drug Monitoring Checker
This resource was is comprehensive and easy to use. However, the SPS Medicines Monitoring Tool is free and provides equivalent information, therefore the additional cost of the Medicines Complete Drug Monitoring Checker cannot be justified. This decision will be revisited in light of any future changes.

Other QRMG Work

New or Updated Documents

Guidance on Documenting Enquiries using MiDatabank
This document offers guidance on how to utilise MiDatabank fully and comprehensively in order to maintain accurate and clear enquiry documentation and can be found here.

Work in Progress

User Survey Guidance
These documents are being finalised and will be published shortly.

Key Performance Indicators
KPIs for local MI services are currently under review.

Tertiary Resources
A document comparing tertiary resources that may be accessible either through MI subscriptions or through wider organisation subscriptions will be published shortly.

DrugBank Online
Due to the size of this resource, assessment is still ongoing.

Resource Assessment Processes
This will provide transparency in our processes for resource recommendations

Essential Resources Survey
There will shortly be a survey circulated requesting your views on the ERL's new format. When the link is available, please take the opportunity to tell us what you think.

Guidance for Retaining Superseded MI Resources
This document will be published shortly and will provide a list of things to think about when considering disposing of superseded MI resources.

Incident Reporting in Medicines Information Scheme (IRMIS)

Please continue to report any near misses or errors your centre may experience. These can be valuable learning tools for the wider network. Reports can be made here.

The IRMIS report for Q4 report will be available here shortly, and will also be disseminated separately. Previous reports from 2021 can also be accessed.

Key recommendations from the latest report:

- Enter enquiry details directly into MiDatabank at the point of receipt to ensure relevant information has been taken.
- Do not be pressurised into providing an immediate response especially where multiple resources may need to be consulted, or multiple medicines are involved.
- Use the UKMi Guidance on Checking Enquiries which includes guidance on which enquiries should be second checked.

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